



Citation Clinical Labeling Systems

Automates for Perfection

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- Richard Bolnick, President, Citation.

Today, more and more later-phase global studies demand an incredibly high level of accuracy. The process requires varying dosages amongst diverse patient populations in multiple countries, each with their own set of regulations.

Citation is well aware of the importance of accuracy on labels. Headquartered in New York, they are a global manufacturer and supplier of clinical supply labels to the pharmaceutical, biotechnology and CRO industries for over 35 years.

The clinical label inspection processes at **Citation** used to be performed manually. In addition to working with static and variable data, **Citation** also inspects text in a multitude of languages. Due to the complex nature of each study and its inherent clinical labeling requirements, this resulted in extremely difficult, time-consuming and costly processes. “Our industry has zero-tolerance for errors which makes it imperative for us to be accurate each and every time”, says President Richard Bolnick, adding “We needed to find a system that we felt would support the level of veracity and quality required not only by us but also just as importantly by our customers.”



Citation began looking for a more effective way to accurately proofread their labels and save time. “We also knew that with the advent of a robust label inspection system, we would achieve an increased ability to provide greater value-added clinical labeling services and products to our clients,” adds Frederick Youngs, Sr. VP of Corporate Development for Citation.

After implementing **Global Vision’s solutions**, they began to see immediate results.

“Before Scan-TVS and Docu-Proof, we used to manually go through all the labels character by character to verify that they were accurate,”
says **Richard Bolnick**, President of Citation.

“Now with Scan-TVS and Docu-Proof, it takes us only a third of the time to complete the same inspection, not to mention the extra security we feel of not having let a human error through.”

Not only has **Citation** been able to achieve significant time savings in their quality control process, but they have also been able to shorten lead times, reduce costs and achieve unprecedented integrity.

To find out how your company can benefit from Global Vision’s suite of proofreading and artwork security products, call our Corporate Headquarters at +1 (514) 624-4422, or drop us a line at info@globalvisioninc.com