

ScannerVision™

Case Study



A Transformation For Transportation



Learn how an international logistics company puts ScannerVision™ through its paces and saves over \$20,000 a month

NewFormat®

Appointed Reseller Nordic and Baltic Region

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Background

The client had built a reputation as a market leader whose focus is service. They specialise in overnight freight, always striving to provide the very best service while seeking to utilise every available resource toward efficient and profitable solutions for their customers.

Challenge

The archiving of paper documents to an electronic system created large document workflows and many related issues. The company's drivers need to produce Proof of Delivery (POD) receipts for every delivery. The PODs were couriered from the regional branches to the head office, taking up to a week for physical delivery. From there the PODs were scanned into JPEG image files by a full-time staff member. The files were large and used up an excessive amount of server space. In addition, each file had to be manually renamed and saved in a single network folder, making searching difficult. This system was costly, labour intensive and time consuming.

Solution

A new and efficient process has been implemented, utilising new multifunctional devices in conjunction with ScannerVision™ document capture and distribution software. Stacks of PODs are placed in the MFD's document feeder and with the touch of a button on the MFD's full colour screen the documents are automatically scanned, converted to TIFF files and catalogued according to their barcodes.

The head office and several regional branches have already implemented the new system, to be followed by a nationwide rollout.

Benefits

The increased speed and automation of processing has brought the client tangible benefits that are saving money and enabling even better levels of service: Scanning PODs at the regional branch for head office electronic archiving has cut out the need for couriers, and claims for missing or lost PODs have been reduced from \$6,500 per week to just \$1,250 per week.

To learn more about ScannerVision™, or to book an appointment with a consultant, contact your local reseller.

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**Customer satisfaction
has increased greatly**

General Manager

**Now the process is
much faster and the
file sizes are smaller**

Systems Administrator



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